

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Royal Dutch Shell plc

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
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#### 1.3 Membership number

2-0059-07-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Palm Oil Processors and/or Traders

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**Palm Oil Processors and Traders****Operational Profile****1.1 Please state your main activity(ies) within the supply chain**

- Refiner of CPO and CPKO
- Post-refinery processor
- Trader with physical possession
- Trader without physical possession
- Kernel Crusher
- Food and non-food ingredients producer
- Power, energy and bio-fuel
- Animal feed producer
- Producer of oleochemicals
- Distributor and wholesaler
- Other:  
Blender/end user

**Palm Oil and Certified Sustainable Palm Oil Use****2.1 Please include details of all operations using palm oil majority owned and/or managed by the member and/or related entities****2.1.1 In which markets do you sell goods containing palm oil and oil palm products?**

- Applies Globally

**2.2 Volumes of palm oil and oil palm products****2.2.1 Total volume of crude and refined Palm Oil handled/traded/processed in the year**

15.00 Tonnes

**2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year**

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**2.2.3 Total volume of Palm Kernel Expeller handled/traded/processed in the year**

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**2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year**

401,443.00 Tonnes

**2.2.5 Total volume of all palm oil and oil palm products handled/traded/processed in the year**

401,458.00 Tonnes

**2.3 Volumes of palm oil and oil palm products certified****2.3.1 Volume handled/traded/processed in the year that is RSPO-certified (Tonnes):**

Description	Refined/CPO	PKO	PKE	Palm-based derivatives and fractions
2.3.1.1 Book and Claim from Mill / Crusher				181984.00
2.3.1.2 Book and Claim from Independent Smallholder				
2.3.1.3 Mass Balance				60691.00
2.3.1.4 Segregated	15.00			
2.3.1.5 Identity Preserved				
2.3.1.6 Total volume	15.00	-	-	242,675.00

**2.3.2 How much RSPO certified products have you sold as certified (tonnes)**

Description	Refined/CPO	PKO	PKE	All other palm-based derivatives and fractions
2.3.2.1 Book and Claim	-	-	-	-
2.3.2.2 Mass Balance	-	-	-	-
2.3.2.3 Segregated	-	-	-	-
2.3.2.4 Identity Preserved	-	-	-	-
2.3.2.5 Total volume	-	-	-	-

**2.3.3 How much RSPO certified products have you sold under other schemes (tonnes)**

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**2.3.4 How much RSPO certified products have you sold as conventional (tonnes)**

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**2.4 Total annual crude, refined palm kernel oil and derivatives production (only if applicable)**

0 Tonnes

**2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil sold by your company in the following regions:****2.5.1 Africa**

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**2.5.2 Australasia**

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**2.5.3 Europe (incl.Russia)**

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**2.5.4 North America**

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**2.5.5 South America**

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**2.5.6 Middle East**

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**2.5.7 China**

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**2.5.8 India**

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**2.5.9 Indonesia**

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**2.5.10 Malaysia**

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**2.5.11 Asia**

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**Time-Bound Plan****3.1 Year of first supply chain certification (planned or achieved)**

2011

**3.2 Year expected to/or started to handle/trade/process any RSPO-certified palm oil and oil palm products**

2011

**3.3 Year expected to achieve 100% RSPO certification of all palm product processing facilities\***

2016

**3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products**

2016

**If target has not been met, please explain why:**

Where our purchases are not RSPO mass balance or book and claim certified, they are ISCC-EU certified.

**3.5 Which countries that your organization operates in do the above own-brand commitments cover?**

Argentina, Belgium, Brazil, Canada, Denmark, France, Germany, Indonesia, Malaysia, Netherlands, Philippines, Singapore, Thailand, Turkey, United Kingdom, United States

**3.6 How do you proactively promote RSPO and RSPO certified sustainable palm oil and oil palm products to your customers?**

We do not actively promote RSPO directly to our fuel customers as the diesel purchased at the pump will be a mix from many sources and the biodiesel in the fuel will typically be made from many different feedstocks in addition to palm. However, we explain our membership and support of the RSPO in our annual sustainability report, corporate website and other external communications. We are also continuously engaging our suppliers to encourage uptake of the standard.

**Trademark Use**

**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

**If target has not been met, please explain why:**

see above

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Shell continues to engage externally with suppliers and many key stakeholders advocating the benefits of robust multi-stakeholder round table standards. We continue to look for other opportunities to promote the standard and increase the proportion of RSPO mass balance certified material in our supply chains.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information please indicate the reasons why**

confidential

**Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded
- Land Use Rights  
No file was uploaded
- Ethical conduct and human rights  
No file was uploaded
- Labour rights  
No file was uploaded
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

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**7.3. Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why:**

Where our purchases are not RSPO mass balance or book and claim certified, they are ISCC-EU certified.

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Support for Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

Yes

**When do you plan to start your support for independent smallholders?**

2018

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

The lack of availability of certified palm oil methyl ester in the regions where we are mandated to blend it (e.g. East Malaysia, Indonesia & Thailand), is a significant issue. We continuously engage with our suppliers in these regions, to try and encourage take up of the standard however the regulated market in some countries does not provide any incentive for producers to become certified. We also have the challenge of the magnitude of the premiums being requested by the suppliers.

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Shell continues to engage externally with many key stakeholders advocating the benefits of robust multi-stakeholder round table standards. We have also partnered with our supplier Patum Veg and assisted ~800 smallholder farmers in Thailand achieve RSPO certification. We continue to look for other opportunities to promote the standard and increase the proportion of RSPO mass balance certified material in our supply chains.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded
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